

# PRIVACY STATEMENT

AI-INFRA SOLUTIONS  
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## 1. GENERAL

### A. PRIVACY

- i. AI-InfraSolutions takes your privacy seriously. We process personal data about you, because you use our website, our services and also because you provide this information to us.
- ii. We do our utmost to process the information you have provided in a careful manner. This privacy statement gives you a clear overview of what personal data we process, how we handle your personal data and also explains as clearly as possible why we collect it.
- iii. In the context of the General Data Protection Regulation, AI-InfraSolutions is a data controller.

## 2. PERSONAL DATA WE PROCESS

### A. COMPLETELY NON-BINDING

- i. You can visit our website ([ai-infrasolutions.com](https://ai-infrasolutions.com)) without disclosing any personal information (partly depending on your cookie settings on the website). However, if you wish to receive more information about, and/or make use of, our products and/or services or apply for a job with us, you will be required to provide us with some data.

### B. THE FOLLOWING DATA MAY BE COLLECTED:

- i. First name and surname
- ii. Address details
- iii. E-mail
- iv. Phone number
- v. Other personal data you actively provide when contacting us
- vi. Location details
- vii. Data about your activities on our website
- viii. IP address
- ix. Internet browser and device type
- x. Personal data you provide as part of your application:
  - o Legal status data
  - o Employment-related data
  - o Career data
  - o Training data
  - o Contractual data
  - o Financial data

### **3. SENSITIVE PERSONAL DATA WE PROCESS**

#### **A. MINORS**

- i. Our website and services do not intend to collect data about visitors who are under the age of 16, with the exception of given permission from parents or guardians. AI-InfraSolutions cannot check if a visitor is older than the age of 16, therefore we advise parents to be involved in the online activities of their children. This way, we can prevent data on children from being collected without parental consent.

#### **B. PLEASE CONTACT US IF WE HAVE DONE SOMETHING WRONG**

- i. If you are convinced that we have collected personal data about a minor without the aforementioned consent, please contact us via [privacy@ai-infrasolutions.com](mailto:privacy@ai-infrasolutions.com). We will delete the data immediately.

### **4. WHY AND FOR HOW LONG WE NEED DATA**

#### **A. AI-INFRA SOLUTIONS PROCESSES YOUR PERSONAL DATA ON THE WEBSITE FOR THE FOLLOWING PURPOSES:**

- i. To be able to contact you as necessary to carry out our services;
- ii. Allowing you to apply for a job;
- iii. Send you our newsletter if you have subscribed to it;
- iv. Give you the opportunity to request a demo;
- v. Allowing you to contact us via our web-signup;
- vi. Send you requested information in response to the contact form and finally;
- vii. To analyse your behaviour on the website in order to improve our website and tailor it to your preferences.

#### **B. OTHER PERSONAL DATA**

- i. For the execution of the surveying service (mobile mapping services), MobileMapping.nl takes recordings/photos (360 images, HR images and LiDAR images) in and of public space. This is allowed on the basis of a legitimate interest. This footage is used for infrastructure management. It is possible that by making these recordings, personal data such as license plates or persons are also captured on image. Any personal data on the footage is blurred before the footage is further processed. This means that persons and vehicles are blurred to make them unrecognisable. This is done automatically, without anyone having to see the data. The blurred material is stored and further processed for the management of infrastructural objects (e.g. traffic signs, road markings, asphalt). The management itself is carried out by other parties.

## C. RETENTION PERIODS

- i. AI-InfraSolutions will not store your personal data any longer than necessary to achieve the purposes for which your data is collected. If you would like information about our retention periods in your specific case, please contact: [privacy@ai-infrasolutions.com](mailto:privacy@ai-infrasolutions.com).
- ii. Regarding personal data collected in the context of your application, the following retention periods are observed:
  - o If you are not hired:
    - 4 weeks after termination of application procedure without consent, under the AVG.
    - 1 year after termination of application procedure with applicant's consent, under the AVG.
  - o If you do get hired:
    - Up to 7 years after end of contract, under the National Income Tax Act.

## D. BASE

- i. The processing of data in the context of application procedures takes place on the basis of consent and/or a legitimate interest to carry out an application process. The processing of your personal data for any of the other purposes described under Article 4a takes place on the basis of your consent. By providing your data, you consent to us processing the data for the purposes described above.

## 5. PROCESSING BY THIRD PARTIES

- i. Besides the cookies we use, as described in our cookie declaration, we also share the data we collect from you on our website with the following third parties:
  - a. Google
  - b. HubSpot
- ii. We have made good agreements with the above processors. We force these third parties to use at least the same level of data protection as we offer you as data controller.

## 6. MAPPING OUT YOUR VISIT OF OUR WEBSITE

### A. COOKIES

- i. A cookie is a small text file that is stored by the browser of your computer, tablet or smartphone when you first visit this website.
- ii. AI-InfraSolutions uses different types of cookies:
  - a. Functional cookies: These are cookies with a purely technical functionality. These ensure that the website works properly, so that it can, for example, remember your preferred settings. Using these, we can also optimize our website and the services through our website.
  - b. Analytic cookies by third parties: These cookies can keep track of your online behaviour. These cookies are placed when using analytical service providers, such as Google Analytics.
  - c. Tracking cookies: These cookies are placed by an external party. By reading these cookies the advertiser recognizes you when you visit a site in which he is also involved. If you continue browsing, personalized ads can be shown. These cookies can also keep track of your online behaviour, which may result in a very specific profile being built by these parties. This profile can be so detailed that it is considered personal data.

### B. COOKIE NOTIFICATION AND WHAT TO DO WHEN YOU DON'T LIKE COOKIES

- i. Your cookie settings were set by you on your first visit to our website. All non-functional cookies can be denied per category. Placement of cookies, other than functional or anonymous analytical cookies, takes place only after an active action by you as a visitor. You can change your settings at any time via our website.

## **7. ACCESSING, ADJUSTING OR DELETING YOUR DATA**

### **A. YOUR RIGHTS**

- i. You have the right to
  - a. access your personal data,
  - b. request an adjustment of your data
  - c. request that less of your data be processed by us,
  - d. apply for the removal of your data,
  - e. have your data transferred to someone else and
  - f. file a complaint as described in article 8.
- ii. If you have any questions or comments about the way AI-InfraSolutions processes your data, please send them to [privacy@ai-infrasolutions.com](mailto:privacy@ai-infrasolutions.com).
- iii. AI-InfraSolutions wants to be sure that the request has been made by you. That is why we kindly ask that you, along with your request for access, correction or removal, send us a copy of your ID. To protect your privacy, AI-InfraSolutions asks you to **black out** your photo, MRZ (machine readable zone, the strip with numbers at the bottom of the passport), document number and citizen service number/social security number in this copy.
- iv. AI-InfraSolutions will respond to your request as soon as possible, but at least within four weeks.

## **8. RIGHT TO COMPLAIN**

### **A. INTERNAL HANDLING**

- i. If you have any complaints about the processing of (personal) data, AI-InfraSolutions would like to clear the air with you in mutual consultation. Please send your complaint to [privacy@ai-infrasolutions.com](mailto:privacy@ai-infrasolutions.com).

### **B. DATA PROTECTION AUTHORITY**

- i. Based on the General Data Protection Regulation, you have the right to submit a complaint to your own Data Protection Authority about our processing of your personal data. You can contact the lead supervisory authority of AI-InfraSolutions, which is the Dutch DPA (Autoriteit Persoonsgegevens). For more information on your right to complain, please visit the Dutch DPA's website: <https://autoriteitpersoonsgegevens.nl/en>.

## **9. SECURE CONNECTION USING SSL - ENCRYPTION**

### **A. SSL**

- i. To protect you as a website visitor, AI-InfraSolutions uses secure encryption technologies. Using SSL (Secure Socket Layer) your personal data is encrypted (not visible to third parties) on our site. This way, you can be sure that your data will only be visible to you and our server.

## **B. HOW CAN I IDENTIFY THE SECURE CONNECTION?**

- i. We use SSL-encryption on all parts of our site where your data is used, such as when filling out the contact form. You can check and recognize this yourself. When you are on an encrypted part of our site, you will see a (green) lock symbol appearing in the lower-right or top-left corner of your browser. In addition, the URL of <http://> changes to <https://> which also indicates that the page is secure.

## **10. SECURITY AND VERSION**

### **A. SECURITY**

- i. AI-InfraSolutions takes the protection of your data very seriously and therefore takes appropriate measures to prevent misuse, loss, illegal access, unwanted disclosure and unauthorized modification. If you feel that your data is not properly secured or if there are indications of abuse, please contact us directly at [privacy@ai-infrasolutions.com](mailto:privacy@ai-infrasolutions.com)

## **11. CONTACT**

### **A. CONTACT PERSON**

- i. AI-InfraSolutions has appointed someone to be responsible for the AVG. If you have any comments in response to this privacy statement or have general questions regarding the AVG, please contact us at [privacy@ai-infrasolutions.com](mailto:privacy@ai-infrasolutions.com).

### **B. CONTACT DETAILS**

- i. AI-InfraSolutions is the trade name for a (combined) service of reclamation and/or enrichment work performed by: MobileMapping.nl (CoC: 81479212), Brainstructions (CoC: 71267522) and/or AI-InfraSolutions (CoC: 73700568). The aforementioned parties are limited liability companies under Dutch law, having their registered office in Eelde, at Burgemeester J.G. Legroweg 45C (9761 TA).